



Cancellation Policy

We appreciate that sometimes circumstances might prevent you from attending a course you have booked and paid for. In order to try to be as fair as we can we are happy to offer you the choice of one of the following two options:

Option 1

Cancelled within:	Refund
0-30 days of start date	Zero
31-60 Days of start date	25%
61-90 Days of start date	50%
More than 90 Days of start date	100%
Please note that all refunds will incur a 5% handling fee to cover our PayPal charges.	

Option 2

As an alternative to option 1 we are happy to allow you to choose an alternative course date from those published on the web-site and, assuming there is space on the course, we will re-book you on that course. This option can only be exercised one time and replaces option 1.

If, for any reason, you do not attend the re-booked course 100% of your payment will be forfeit and you will not be able to re-book a new course without paying again.

In order to re-book a course under this option please email us at info@glass-beads.co.uk

